

I wanted you to personally know that your safety and the safety of your family is of utmost importance to us.

We continue to closely monitor the spread and response to the COVID-19 virus (coronavirus).

As this situation continues

to rapidly evolve, we are writing to provide an update and outline further preemptive measures we are taking.

As of March 11, COVID-19 has been reported in more than 100 countries, with more than 1,000 cases in the U.S. Public Health

authorities expect the number of U.S. cases to accelerate over the next few weeks with increased testing.

The COVID-19 Virus poses a serious risk to our customers and drivers.

Around the Sound is actively taking measures to protect our employees and passengers from the COVID-19

virus. ATS has tripled its cleaning procedures, ordered additional disinfecting products and changed policies regarding drivers cleaning vehicles after each use. Drivers are also cleaning vehicles throughout the day as well as the deep cleaning at the start and end of their shift.

ATS is making sure all high

use areas and surfaces are cleaned frequently.

We are advising all staff to stay home if they feel sick or have compromised immune systems.

- Dry cough
- Fever
- Headaches

Management is being diligent about watching when employees check in and how they appear. We will question people if necessary and recommend that they might want to keep themselves and others around them safe by staying home if they are exhibiting symptoms.

In the meantime, please continue to be diligent in taking personal precautions. Effective handwashing with soap and warm water for at least 20 seconds is still the best way to help prevent

the spread of contaminants. If you are not feeling well, stay home and care for yourself, especially if

you have respiratory symptoms or existing conditions that compromise your immune system.

Strong

hygiene and self-care go a long way to preventing illness.

In this time of uncertainty, we are following the protocol, updates and recommendations as enforced by CDC.

We want to make sure our employees and passengers are safe and we are taking every precaution we can to make this happen.

Once again, even as we face our own challenges, we can become a critical partner in ensuring both the success and survival of our customer/patients.
No need to be paralyzed by fear.